

3rd April 2010

Dear Geneva Health

I am writing to thank you for the homecare services you provided for my late husband John Carter. The staff on the other end of the phone have always been helpful and professional and listened and acted on our needs and preferences. And thank you most especially for the two wonderful carers you provided for us, Margaret Wambaiye for 3 years and hema Heather for almost 1 year. They have both been exceptional in their care of John above and beyond what has been expected.

Margaret was so diligent with John's personal cleanliness and presentation which John appreciated since he was always particular about his grooming and cooked him the most delicious meals. hema loved to take John out and about for walks and to his appointments and sang songs with him. They are both sunny, cheerful and loving and were great company and encouragement for John while I was at work

They both worked hard with John's exercise programme to keep him as mobile and fit as possible.

John always strived to achieve the maximum goals he could, and Margaret and hema, just like myself and our friends were inspired to assist John to achieve as much as possible. He was able to do many things - just needed someone to assist him.

We were a truly great team and John has left us enriched by the experience of helping him.

I couldn't recommend Margaret or hema more highly, they are truly gifted in this work.

In sincere appreciation and thank you for the lovely flowers you sent

Cathy R. Carter.